

Overview

With more and more employees now working from home on a regular basis and going mobile every day, secure remote access is a must. CentraComm's Managed Secure Socket Layer (SSL) Virtual Private Network (VPN) Service provides a secure and cost-effective solution for global enterprises. While meeting the ever-increasing demand for mobile remote access, this powerful solution also eliminates the need for client-software deployment, changes to internal servers, and costly ongoing maintenance and desktop support.

What's the solution?

CentraSECURE Managed SSL/VPN

CentraComm will work with your team to understand what you want to secure, how you want it protected, and from whom do you want to defend. Once we uncover your goals, we will then implement the policies to ensure that they are met.

Why CentraSECURE Managed SSL/VPN?

Juniper Hardware – CentraComm has standardized on Juniper purpose built SSL/VPN products. These appliances are scalable and meet the remote and extranet access requirements of companies of all sizes. This best-in-class end-point security equipment has granular access control and threat prevention – plus coordinated threat control with Juniper Networks IDP.

Service Level Commitment – We put our commitments in writing and provide you credits if for any reason we fail to honor those. Our Service Objectives are as follows:

	Response Time	Remedy
Change Request	6 Hours	Credit: 1-Day
Uptime	100% Goal	Credit: 1-Week
Hardware Failure	Overnight Replacement with Configuration, 4-Hour Onsite Workaround	Credit: 1-Month

Product Specifications

Managed Hardware & Software—Pro-active monitoring of the hardware and updating of the software to ensure rock-solid reliability and stability

Configuration Management—Installation of initial internal and external security policies, maintenance of backup configuration files for disaster recovery, and an overview of implemented policies.

Monitoring—Monitoring and analysis of ingress and egress traffic flowing through the firewall using Global Pro management software and internal CentraSECURE security framework systems.

Co-management Option— Co-management capability enables you to make changes as needed, with the added assurance that a CentraComm certified engineer will be reviewing all router changes.

Visibility and Reporting— Powerful real-time and historical reporting capabilities to gain insight into usage trends, performance baselines and security events. Use of CentraSECURE web-based monitoring tools for monitoring throughput, performance, and intrusion analysis.

Security Escalation—Escalation of severe or intrusive attacks to 3rd Party Civil and Governmental agencies.

Adaptive Security and Countermeasures—When used with Juniper IDP sensors, CentraComm manages a set of policy based actions to be implemented when attacks are recognized.

